

RESOLUTION NO. 22-01415

In the matter of approval of prior meeting) County Commissioners’ Office,
minutes from the regular session held on) Wood County, Ohio
November 1, 2022.) November 3, 2022

WHEREAS, in accordance with §121.22 (“Sunshine Law”), and §305.11, Revised Code of Ohio, “immediately upon the opening of each day’s session of the board of county commissioners, the records of the proceedings of the session of the previous day shall be read, or provided to each commissioner in written form, by the clerk of the board and, if correct, approved and signed by the commissioners”; and

WHEREAS, the Board of County Commissioners met in regular session on the 1st day of November 2022 with the following members present: THEODORE H. BOWLUS, CRAIG LAHOTE and DORIS I. HERRINGSHAW; and

WHEREAS, the Commissioners’ Agenda for November 1, 2022, was as follows:

I. 9:20 a.m. -- Reading of minutes from preceding meeting

Commissioner Herringshaw called the meeting to order and requested the reading of the prior meeting minutes. Administrator Carri Stanley, Assistant Administrator Dan Scherger, Clerk Sandy Long and Adult Probation Chief Probation Officer Ryan Wolaver were also present.

*II. -- Consider Approval of Resolutions immediately following item I
See Resolution Listing*

No out of state travel requests were submitted. The personnel actions submitted were from the Dog Shelter for administrative leave with pay for Kennel Worker David Webb and resignation of Kennel Worker David Webb.

Commissioner LaHote moved to approve the resolutions on the attached listing with the exception of resolution 22-01401 (Wood County employee health plan) which will be held until later in the day’s session. Commissioner Bowlus seconded the motion. All voted aye and the motion carried.

III. -- Staff Reports

Information Technology/All County 2023 Appropriation Review (9:30 a.m.) – IT Director Ben Hendricks shared the Information Technology/All County 2023 appropriations and strategic budget requests. Fiscal Manager Dee Stewart was also present. The meeting concluded at 9:52 a.m. Mr. Hendricks exited at this time.

Common Pleas Courts 1, 2 and 4, Domestic Relations, Court Administration, Adult Probation and Court Security 2023 Appropriation Review (9:52 a.m.) – Court Administrator Brandy Hartman was joined by Common Pleas Court Judges Joel Kuhlman, Molly Mack and Matt Reger, as well as Assistant Court Administrator Allison Huffine, Chief Probation Officer Ryan Wolaver and Chief Court Constable Scott Kleiber, to share the 2023 Common Pleas Courts, Domestic Relations, Court Administration, Adult Probation and Court Security appropriation and strategic budget requests.

Ms. Hartman noted the current judges are all in their first term, and within the last few years a new court administrator, assistant court administrator, chief probation officer and court constable have been appointed. Ms. Hartman stated that she would like to work with the Commissioners regarding the implementation of a salary schedule for court employees. Ms. Hartman said there may also be some future projects involving mediation services and renovations to domestic relations court.

Mr. Wolaver mentioned the electronic monitoring program was grant funded previously but that has changed. Also, the employee paid by these grant funds is no longer employed by the Adult Probation office. There is an average of 60 people on electronic monitoring at one time plus approximately 180 on bond which also need to be monitored. Mr. Wolaver stated that two employees have picked up these duties, but a full-time Electronic Monitoring/Bond Officer is needed.

Judge Kuhlman noted a request for upgrades to the audio sound system in his courtroom. He stated that attorneys, defendants and even the court reporter have mentioned issues with hearing in his courtroom.

The meeting concluded at 10:27 a.m. Commissioner Herringshaw moved to recess until the next scheduled meeting. Commissioner LaHote seconded the motion. All voted aye and the motion carried at 10:27 a.m.

Insurance Update (10:41 a.m.) – Commissioner Herringshaw called the meeting back to order with Commissioners LaHote and Bowlus, Ms. Stanley, Mr. Scherger, Ms. Long, Human Resources/Benefits Manager Pam Boyer, Assistant HR Manager Janese Diem, Benefits Coordinator Cheryl Albrecht, Risk Coordinator Erica Noel, and Assistant Prosecutors Arlen de la Serna and Linda Holmes present. Ms. Boyer stated that Wood County went out for proposals for third party administration and medical management services last year. Trustmark was selected as the new vendor. The county then transitioned from Meritain to Trustmark at the beginning of the year. Since the transition, Trustmark was purchased by Blue Cross/Blue Shield and there have been numerous changes in staff. Nearly all of the individuals that were involved in the RFP process are no longer with Trustmark. She stated the continuity and implementation of services has been very bumpy. Ms. Boyer stated there have been issues with Trustmark's ability to receive information electronically, which has resulted in improper processing of claims, particularly in regard to the coordination of benefits. Trustmark has been incorrectly processing claims as primary rather than secondary. Ms. Boyer said the coordination of benefits issue was discovered in March and she asked many times for reports to determine the extent of the problem. The impact reports from Trustmark have been inaccurate and incomplete. Ms. Boyer stated there have been 700 claims processed incorrectly for 77 unique members so far in 2022 that total over \$179,000. She also noted that the HR staff recently found another large claim. Ms. Boyer said Trustmark provided incorrect information to employees and providers regarding Plan pre-certification requirements for out-patient injectable drugs and has been trying to charge additional fees for various services that were not agreed upon. Ms. Boyer stated Trustmark has also improperly processed colonoscopy claims and bariatric surgeries. She said many meetings have been held with Trustmark to fix the issues. Trustmark has acknowledged the errors in coding, pre-certification, and claims processing, but that the problems remain. Ms. Boyer said she recently reached out to Meritain, the previous third-party administrator for Wood County, who also submitted a proposal last year during the RFP process. Meritain scored second in the RFP process. Meritain stated they would be willing to honor the pricing in their proposal for the remainder of the 3-year contract period (2023 and 2024). There would also be an option for three one-year renewals for 2025, 2026 and 2027. She said Meritain has agreed to doing the run-in for the change in vendor at a cost of \$75,000. Commissioner LaHote asked about the integrity of the accumulators. Ms. Boyer stated that she has no confidence in this and is hopeful that FrontPath has all of the claim data. FrontPath has offered assistance with the situation. Commissioner LaHote asked if there is a provision in the contract with Trustmark on the county being made whole. Ms. Boyer stated the contract was never finalized with Trustmark and that Trustmark had been unwilling to negotiate on many provisions. Ms. Boyer stated that claims are over \$440,000 higher than in 2021 and wonders how much of this is due to improper processing. Ms. Boyer said the

health benefits staff will continue to review the claims to identify errors for Trustmark to resolve. There was further discussion about the unreliability of the reports and data, and the timing issues for changing vendors. Commissioner LaHote stated that he is uncomfortable with the accuracy of the data being received from Trustmark. Commissioner Herringshaw stated that she can't imagine the situation is going to get any better and does not have confidence in the way Trustmark is doing business. Commissioner Bowlus agreed to both points and asked if an audit could be performed. Ms. de la Serna stated there is language written into an agreement regarding audits, but there is no fully executed agreement between Wood County and Trustmark. The Commissioners all concurred that moving away from Trustmark is the best option. Commissioner LaHote moved to approve resolution 22-01401 (Amending Resolution 21-1307 for Wood County Health Plan to rescind acceptance of Trustmark Health Benefits proposal) and Commissioner Bowlus seconded the motion. All voted aye and the motion carried. The meeting concluded at 11:42 a.m.

IV. -- Open Forum Citizens Comments/Concerns




No one from the public was present. Commissioner LaHote moved to adjourn and Commissioner Bowlus seconded the motion. All voted aye and the motion carried at 11:42 a.m.

The Board of County Commissioners will attempt to provide reasonable accommodations for any disabled person. Requests for special accommodations shall be made to the Office of the County Commissioners twenty-four (24) hours prior to the time such accommodations are required; now therefore, be it


RESOLVED, by the Board of County Commissioners of Wood County, Ohio, that the foregoing minutes be and are hereby approved; and be it further

RESOLVED, that these proceedings shall be kept on file in the office of the County Commissioners and open at all time to public inspection.

Commissioner LaHote moved and Commissioner Bowlus seconded the approval of the resolution, and the roll being called on its adoption, the vote resulted as follows:

DR. THEODORE H. BOWLUS	<u>yes</u>	<u></u>
CRAIG LAHOTE	<u>yes</u>	<u></u>
DORIS I. HERRINGSHAW, Ed.D.	<u>yes</u>	<u></u>

*Board of County Commissioners,
Wood County, Ohio*

Attest: 
Clerk of said Board

Resolution	Date	Description	PO	Cost
22-01397	11/1/2022	APPROVAL OF PRIOR MEETING MINUTES FROM THE REGULAR SESSION HELD ON 10/27/2022		
22-01398	11/1/2022	AUTHORIZE PAYMENT OF VOUCHERS		
22-01399	11/1/2022	AUTHORIZE VARIOUS PERSONNEL ACTIONS		
22-01400	11/1/2022	AUTHORIZE NEW FUND - JUVENILE COURT - INDIGENT DRIVERS INTERLOCK AND ALCOHOL MONITORING		
22-01401	11/1/2022	AMEND RESOLUTION 21-1307 FOR THE WOOD COUNTY EMPLOYEE HEALTH PLAN.		
22-01402	11/1/2022	SUBMITTING AN APPLICATION TO THE OHIO DEPARTMENT OF DEVELOPMENT OFFICE OF COMMUNITY DEVELOPMENT FOR FUNDING ON BEHALF OF WOOD COUNTY, OHIO, AND THE CITIES OF BOWLING GREEN, NORTHWOOD AND ROSSFORD, FOR PY2022 COMMUNITY HOUSING IMPACT AND PRESERVATION (CHIP) PROGRAM.		
22-01403	11/1/2022	AUTHORIZING HEALTH INSURANCE THROUGH TRUSTMARK FOR NOVEMBER 2022, FROM THE WOOD COUNTY EMPLOYEE TRUST FUND.		
22-01404	11/1/2022	AUTHORIZING PRESCRIPTION INSURANCE THROUGH PDMI FOR NOVEMBER 2022, FROM THE WOOD COUNTY EMPLOYEE TRUST FUND.		
22-01405	11/1/2022	AUTHORIZING VISION INSURANCE FOR NOVEMBER 2022, FROM THE WOOD COUNTY EMPLOYEE TRUST FUND.		
22-01406	11/1/2022	AUTHORIZING DENTAL INSURANCE THROUGH DELTA DENTAL FOR NOVEMBER 2022, FROM THE WOOD COUNTY EMPLOYEE TRUST FUND.		
22-01407	11/1/2022	AUTHORIZING LIFE INSURANCE THROUGH METLIFE FOR NOVEMBER 2022, FROM THE WOOD COUNTY EMPLOYEE TRUST FUND.		
22-01408	11/1/2022	APPROVE REQUESTS FOR TRAVEL AND REIMBURSEMENT FOR WOOD COUNTY EMPLOYEES		
22-01409	11/1/2022	AUTHORIZE CONTRACT WITH HENRY TOWNSHIP FOR PARTICIPATION IN WOOD COUNTY'S EMERGENCY MANAGEMENT PROGRAM.		
22-01410	11/1/2022	AUTHORIZE CONTRACT WITH THE VILLAGE OF RISINGSUN FOR PARTICIPATION IN WOOD COUNTY'S EMERGENCY MANAGEMENT PROGRAM.		
22-01411	11/1/2022	AUTHORIZE CONTRACT WITH THE VILLAGE OF NORTH BALTIMORE FOR PARTICIPATION IN WOOD COUNTY'S EMERGENCY MANAGEMENT PROGRAM.		
22-01412	11/1/2022	AUTHORIZE CONTRACT WITH THE VILLAGE OF WEST MILLGROVE FOR PARTICIPATION IN WOOD COUNTY'S EMERGENCY MANAGEMENT PROGRAM.		
22-01413	11/1/2022	AUTHORIZE MEMORANDUM OF UNDERSTANDING BETWEEN PUBLIC CHILDREN SERVICES ASSOCIATION OF OHIO AND WOOD COUNTY JOB AND FAMILY SERVICES TO HELP IMPLEMENT CREATIVE SOLUTIONS FOR RECRUITMENT AND RETENTION INTERVENTIONS SPECIFIC TO LOCAL NEED AND SITUATIONS FOR THE FIELD OF CHILDREN SERVICES.		
22-01414	11/1/2022	ADJUSTMENT TO APPROPRIATIONS - VARIOUS		

